Superyacht Managed IT Support
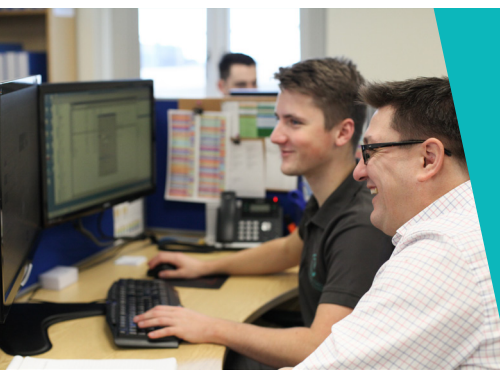
Seamless IT support used by vessels worldwide

OceanWeb
MARINE IT & COMMUNICATIONS

With comprehensive IT support, secure documentation management, and industry-leading cybersecurity solutions, we offer a complete package.

Proactive & Reactive Support

OceanDocs

Managed IT Support

OceanBackup

OceanDefence

A team of dedicated, certified engineers are on duty to monitor, identify, and resolve any issues, and are committed to keeping your technology running to optimum capacity.

We're proud of our customer service and consistently receive excellent feedback from captains and crew.

From SY Antara to SY Maltese Falcon, SY Silencio, SY Burrasca, SY Prana, MY Barents, and MY IMAN, OceanWeb's dedication and service have been unparalleled. Their team has always been there when I needed them, with expert knowledge and swift solutions.

Matteo Marelli
Captain, EH2

Proactive and Reactive Support

Through FIXT!, our in-house network monitoring system, we can detect faults before they become disasters. We provide both proactive and reactive remote support, ensuring performance onboard is always working at its maximum potential.

With our additional specialised software, we provide the following network management and monitoring features;

- Alerts if new devices join the networks
- Patch management schedule and reporting
- Health monitoring and reporting
- Bitlocker management
- Bulk script control

OceanDocs

OceanDocs provides a **secure** and **centralised** IT documentation system that stores valuable and comprehensive information about your vessel's network, including device details, system descriptions, all in one location.

The offering is **collaborative** in nature, ensuring everyone has the most up to date network information, particularly useful for rotational crews and charter vessels.

Security is a priority, with the implementation of robust access controls and an integrated admin password manager.

OceanBackup

Benefit from stress-free data protection with secure & scalable backups. OceanBackup unifies your data, providing a centralised backup solution, allowing you to view all backups in one location, eliminating scattered data.

Choose a backup plan that meets your vessel's requirements. OceanBackup offers the flexibility to scale with your needs.

- Secure and scalable
- Centralised solution
- Eliminates scattered data

OceanDefence

Protect your onboard network and devices and navigate the digital seas with confidence via OceanDefence, our cybersecurity support service.

Our solution includes industry-leading antivirus to protect all onboard devices from malware and
online attacks. Proactive vulnerability scanning identifies and addresses security weaknesses before they can be exploited.

- Antivirus
- Password manager
- Mobile device management
- Network security

UNLOCK PEACE OF MIND ON EVERY HORIZON