



# OceanWeb

MARINE IT & COMMUNICATIONS

Integrated-Personalised-Technology



IT SUPPORT | AV & INSTALLATIONS | STARLINK | VSAT | 4G/5G | CYBER SECURITY

# STAY CONNECTED AT SEA WITH OCEANWEB

We are a complete maritime IT and satellite solutions provider, offering a full suite of services to meet your yacht's communication requirements. From Starlink, 4G/5G, VSAT and hybrid solutions to comprehensive IT support and cyber security risk management, we've got you covered.

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## 25+ Years

of experience bringing high-speed connectivity to the superyacht industry



## THE COMPANY

### Why Choose OceanWeb?

We **tailor** our services to each of our clients requirements.

We never compromise on **quality** - using the best technology ensures reliable service and connections.

We complete projects **efficiently** with minimal disruption.

Our services are delivered by a team of **qualified** engineers with extensive **experience** in IT networks & systems.

# OUR SERVICES

Whether it's a new build, refit or system upgrade, we've got you covered with our marine IT and communication services.

## CONNECTIVITY

Stay connected at sea with our bespoke solutions. This covers LEO solutions, VSAT, 4G/5G and L-Band.

## IT SUPPORT

Comprehensive IT support contracts for reactive and proactive network monitoring.

## ENTERTAINMENT

Keep your guests entertained with the latest AV, streaming and TV solutions.

## CYBERSECURITY

A complete & comprehensive cyber risk management service.

## HARDWARE, INSTALLATIONS & NETWORKS

Industry leading brands installed by industry experts.

## IT SERVICES

Specialist IT solutions to ensure the smooth operation of your vessel's IT infrastructure.

# STARLINK MARITIME & ONEWEB

Benefit from the latest generation of superyacht connectivity, with our **Starlink Maritime** and **OneWeb** solutions. We provide hardware, airtime packages and full support and management.

## Our LEO Services

**Airtime:** Flexible commercial and premium plans, enabling you to upgrade/downgrade your plan or suspend service each month depending on your data requirements.

**Hardware:** We can supply and install LEO hardware, including Starlink's flat high-performance maritime antenna kits.

**Support and management:** Our engineers provide full support including a bonding/SpeedFusion service to ensure a reliable connection, along with bandwidth management.



All plans include premium 24/7 support and an SLA contract

# VSAT AIRTIME & SATCOM SOLUTIONS

We offer global VSAT coverage across the best networks available. Using industry-leading maritime VSAT providers such as Speedcast, Marlink, Axess and KVH. We create tailored and bespoke VSAT internet solutions to suit your specific yachting needs.



- ✓ Global coverage
- ✓ Lay-up periods
- ✓ Bespoke solutions
- ✓ Speeds up to 400mbps
- ✓ High-speed upgrades
- ✓ Access to 80+ beams

Our experience extends to a full range of satcom services including:

## Iridium + GMDSS

- LRIT & SSAS
- Iridium hardware
- Voice and data plans
- Full global coverage

## Inmarsat C

- Registration & administration
- LRIT compliance testing
- Letter of Guarantee (LOG)
- SSAS system and routing
- OceanTracker: Track the position of your vessel via SatC and AIS.

# IT MANAGED SUPPORT

Seamless Superyacht IT support used by vessels worldwide. A team of dedicated, certified engineers are on duty to monitor, identify, and resolve any issues and are committed to keeping your technology running to optimum capacity.

Our IT support service is made up of the following four core elements.



Let us be your remote ETO.



“Excellent service and completely up to date. I would not set sail without them onboard. It’s like having a **remote ETO.**”

Captain of S/Y Rosehearty

## Proactive and Reactive Support

Through FIXT!, our in-house network monitoring system, we can detect faults before they become disasters. We provide both proactive and reactive remote support, ensuring performance onboard is always working at its maximum potential.

With our additional specialised software, we provide the following network management and monitoring features;

- Alerts if new devices join the networks
- Patch management schedule and reporting
- Health monitoring and reporting
- Bitlocker management
- Bulk script control

## OceanDocs

OceanDocs provides a **secure** and **centralised** IT documentation system that stores valuable and comprehensive information about your vessel's network, including device details and system descriptions, all in one location.

The offering is **collaborative** in nature, ensuring everyone has the most up to date network information, particularly useful for rotational crews and charter vessels.

Security is a priority, with the implementation of robust access controls and an integrated admin password manager.

## OceanBackup

Benefit from stress-free data protection with secure & scalable backups. OceanBackup unifies your data, providing a centralised backup solution, allowing you to view all backups in one location, eliminating scattered data.

Choose a backup plan that meets your vessel's requirements. OceanBackup offers the flexibility to scale with your needs.

- Secure and scalable
- Centralised solution
- Eliminates scattered data

## OceanDefence

Protect your onboard network and devices and navigate the digital seas with confidence via OceanDefence, our cyber security support service.

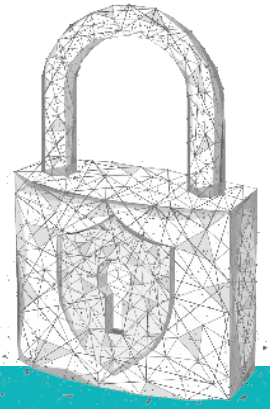
Our solution includes industry-leading antivirus to protect all onboard devices from malware and online attacks. Proactive vulnerability scanning identifies and addresses security weaknesses before they can be exploited.

- Patch management
- Antivirus
- Vulnerability scanning
- Password manager
- Mobile device management



# MANAGED CYBERSECURITY

Everything you need to run secure and cybersafe operations at sea.



## Cyber Governance

Our service provides vessels with all the necessary policies and documentation for cyber governance.

Such as:

- Cyber management plan
- Cybersecurity policy
- Incident response plan
- Threat register
- Risk assessment (IT & OT)



GOVERNANCE



NETWORK SECURITY



CYBER AWARENESS TRAINING



ASSET MANAGEMENT



PASSWORD MANAGEMENT



COMPUTER MANAGEMENT



MOBILE DEVICE MANAGEMENT



EMAIL SERVICE



ADVANCED FILE MANAGEMENT



INCIDENT RESPONSE MANAGEMENT

A holistic solution with advanced features and benefits aligned with yacht business operations. Our cybersecurity services are aligned with internationally recognised best practise frameworks.

### ONBOARDING

Comprehensive audit followed by rollout of required services & equipment.

### MONTHLY SERVICE

Monthly monitoring and management, along with a delivery report.

### ANNUAL SERVICE

Cyber management review.

### SUPPORT AS REQUIRED

Incident response management and OceanWeb helpdesk & OOH Support





# SUPERYACHT IT HARDWARE

With access to all leading brands, OceanWeb can meet your marine IT hardware requirements. Utilising our expertise and relationships gained over 25 years in the industry, we offer highly competitive lead times and can source from within the EU and US.

We have a core team of qualified engineers with industry certifications that can fully install, commission and integrate satellite and major IT hardware.



PEPWAVE



Intellian

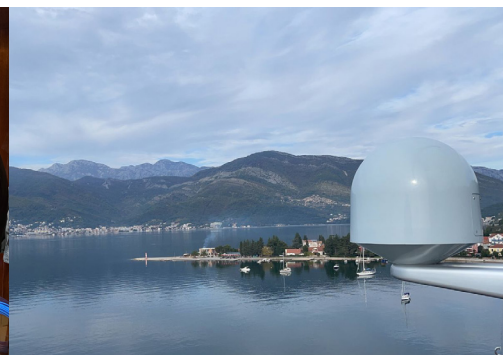
aruba



CISCO

Examples of the hardware we supply and install include;

- Starlink flat maritime antenna kits
- VSAT antenna
- Satcom hardware
- IP cameras and security systems
- Routers and switches
- Access points
- AV systems
- Network Attached Storage (NAS)





# INSTALLATIONS AND NETWORK UPGRADES

**A solid, reliable network is of paramount importance.**

OceanWeb design, supply and install solid IT networks based on enterprise network hardware. Detailed design of core infrastructure, including wired and wireless networks, servers and Network Accessible Storage (NAS), is key to providing a reliable, hassle-free, and future-proof system.

We offer:

- Network design & consultation
- Full system surveys & documentation
- Application / hardware integration



# AV SYSTEMS

Master your **MEDIA** and automate your **ENVIRONMENT**.

Our fully integrated AV Solutions give you complete control of your environment on board.

**Customisation:** Using RTI technology, we will customise the system to meet your specific needs. Media systems can be instantly accessed and effortlessly choreographed.

**Control:** Experience the ultimate in electronic intelligence as your vessel's AV systems are fully programmed and controllable - from lighting to air conditioning, all at the touch of a button.

## IPTV

Our TV services also include IPTV streaming options, as an alternative or an addition to your satellite TV services.

Our IPTV steaming services include;

Apple TV

Netflix

Disney +

Prime Video

## SKY

We are Official Sky Offshore resellers. Watch satellite TV whilst at sea. We offer a range packages for both yachts and small vessels.

From 24 hour news coverage and sports packages to cutting edge dramas, the best new comedy and the latest blockbusters, Sky has you covered.



# MANAGED EMAIL

We design and configure bespoke, scalable email solutions to suit your specific business needs, resulting in no restrictions or compromises.

**Our email services are made up of 3 key elements:**

- Protection and security
- Microsoft Exchange online mailbox
- Backup and archive solution

# VOIP PHONE SYSTEMS

VoIP phone systems allow internal calls to be made and provide outgoing lines via GSM, satellite communications, and SIP trunks.

**Advantages include:**

- A single appliance
- Ability to add VoIP accounts from external providers
- Support for voice, video and multi-messaging

# BANDWIDTH MANAGEMENT

We install systems that can manage bandwidth across all your off-vessel connections.

- Content blocking and filtering to manage traffic
- Load balancing to maximise bandwidth use efficiency
- Create device and user quotas

# WEBSITE DEVELOPMENT

We design and develop stylish, fully responsive websites, ensuring that look, feel and usability is consistent throughout - perfect to promote charter vessels.

Website development and design

- Domain administration
- Website update service
- High quality hosting on dedicated servers



“OceanWeb are attentive and always strive to make the situation perfect by customising contracts for every customer. Their after sales service is great and I can highly recommend Dr Hextall and the team!”

**Captain of S/Y Black Pearl**



“Being in the Med, Across the Atlantic or in the Caribbean, the support of OceanWeb has been second to none, bringing on board the worldwide connection we live on!”

**Captain of M/Y Surpina**



“Ben and his team have been part of my yachting life for over 13 years. They monitor, from afar, and keep our hardware safe and crew informed – peace of mind worth every penny.”

**Captain of S/Y Fidelis**



“Tamsen has been working with OceanWeb for over 10 years now. They provide VSAT, SatC, Kerio and Tracking services to us and we couldn't be happier with the level of support we receive.”

**Captain of S/Y Tamsen**





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