

Trainee Technical Support Engineer

The Role

As someone wishing to take their first step in their career in IT, this is an ideal opportunity to put your knowledge into practice and learn on the job. Our Trainee role will join our growing team of Technical Support Engineers to ensure the efficient operation of IT and SatCom systems on board a varied portfolio of Superyachts by providing 1st to 3rd line IT support.

Working in collaboration with our Engineers you will gain excellent knowledge of the on-board networks and systems and develop good relationships with our clients to gain a strong understanding of their unique requirements. You will be expected to research new technologies, specify equipment for customer requirements, and learn how to configure and install a wide variety of hardware.

The role will suit anyone who has practical IT skills and training will be given on all the specialist systems. Although much of the work involves remote administration of our supported systems, the role will in time, require extensive travel and occasionally there is a need to do so at short notice.

Skills and Qualifications

- Ideally a BTEC Level 3 in IT.
- Some Work experience in a customer focused position
- Knowledge of Microsoft Windows, Mac OS and Office Suite software.
- Basic Networking skills
- Any knowledge of RF would be advantageous.

Personal Attributes

- Enthusiastic and willing to learn
- A Team Worker with good Communication Skills
- Flexible with a 'hands on' approach
- A valid passport
- A valid Drivers License or working towards gaining a license

Salaries are highly competitive depending on individual experience and come with an attractive benefits package which includes a Group Personal Pension and Private Medical Insurance, upon successful completion of your probation period.

To apply please email your CV with a covering letter, detailing your current salary to sara@oceanweb.com.