

Technical Support Engineer

The Role

Working closely in our growing team to support a varied portfolio of superyachts, you will ensure the efficient operation of our client's IT and SatCom systems by providing 1st to 3rd line IT support.

You will gain excellent knowledge of the on-board networks and systems and develop good relationships with our clients to gain a strong understanding of their unique requirements. You will be expected to research new technologies, specify equipment for customer requirements, as well as configure and install a wide variety of hardware.

The role requires a broad mixture of IT skills however training will be given on any specialist systems such as VSAT. Although much of the work will involve remote administration of our supported systems, the role will require extensive travel and occasionally there is a need to do so at short notice.

Skills and Qualifications

- Ideally a degree graduate (in computing, electronics or engineering), HNC or HND.
- At least 2 years experience working within an IT role.
- Sound knowledge of Microsoft Windows Server OS, personal computer Windows and Mac OS, and Office Suite software.
- Networking skills are essential including configuring TCP/IP Settings and schemes, VLAN's, Routing, Firewalls, VOIP and Port Forwarding.
- Training will be provided on Satellite Communications equipment but any knowledge of RF would be advantageous.

Personal Attributes

- A dedicated and dynamic technical problem solver
- A Team Worker with good Communication Skills
- Flexible, enthusiastic and 'hands on' approach
- A passport, endorsed with appropriate visa(s) if necessary, which enables you to travel at very short notice
- A valid Drivers License.

Salaries are highly competitive depending on individual experience and come with an attractive benefits package which includes a Group Personal Pension and Private Medical Insurance, upon successful completion of your probation period.

To apply please email your CV with a covering letter, detailing your current salary to sara@oceanweb.com.